## 20th January 2023 Winter Service Update

Over the last two weeks, Herefordshire has experienced severe weather, resulting in flooding and ice on roads across the county. We've been working closely with the community to help keep the roads safe for everyone.

Since 9th January 2023, we have responded to **220** urgent call outs, **97** of which were reported to us as an out of hours emergency. A large number of these emergency call outs related to flooding on the carriageway. A huge thank you to all the members of the public, councillors, parishes, emergency services and other community groups for reporting issues directly to us, allowing us to act quickly.

Our team of locality stewards have been inspecting roads following flooding to ensure they are safe and any defects are raised. They have also worked closely with the emergency services, attending road traffic collisions to ensure the carriageway is cleaned after such incidents.



Carriageway damage following flooding.

**27** emergency road closures have were implemented by our teams due to flooding. These roads were inspected daily until the flooding had subsided and the road could be re-opened. As of Friday 20th January 2023, only five of these closures remain in place and we are working to remove these as soon as it's safe to do so.



We've recently experienced a large number of motorists ignoring road closure signage. Not only is it dangerous to attempt to drive through flood water, but when the flooding subsides, we are often left with debris and mud on the roads. Sometimes it's necessary to keep roads closures in place until debris has been cleared. Our sweeper team has been out across Herefordshire clearing impacted roads in order to keep road users safe.

Photo shows mud and debris on the A438 near Letton.

As per our last update, we also experienced sub-zero temperatures last week, and with some areas still flooded, this caused a significant amount of ice on the roads. Our winter maintenance team have been working day and night to ensure the roads are gritted.

Temperatures are forecasted to remain low over the weekend and early next week. We will continue to monitor the temperatures daily and grit when needed.

/i\	Hazard Summary O No Hazards for Rain resulting in Ice, Snowfall, Black Ice																														
		Hazards till Saturday 12:00	Fri, 20 09 10	11 1	2 13 1	14 15	16 17	18	19	20	21 2	22 2		t, 21 01		03	04 0:	5 06	07	08 0	9 10	11	12	13 1	4 15	16	17	18	19 20	8da	ys>
8	Lowest Road Surface Temperature (°C)	-4.4°C	-1.4 -3.7	2		1.0	-1.4 -0.3	-2.2	-2.5	-2.6	-2.6	-2.6	27	-2.8	4	-3.3	-3.6	; -	4.5	ł	-1.6	-0.6	2	ខ	c -0.3	-1.3	-2.0	-2.4	-2.4		
*	Hoar Frost	Hazard	* * * *						***	***	**	* *	***					***	***	* ;	***						***	**	* **		
0	Location/Domain de	etails																													

To keep up to date on the latest information about flooding and gritting across the county, please follow us on social media. We post information about road closures and also when we are gritting.

Herefordshire Highways



@HfdsStreets



Scan the QR code or follow the link below to view a map of the gritting routes: https://www.herefordshire.gov.uk/roads-1/winter-gritting-routes/2